## **Maintenance Tab**

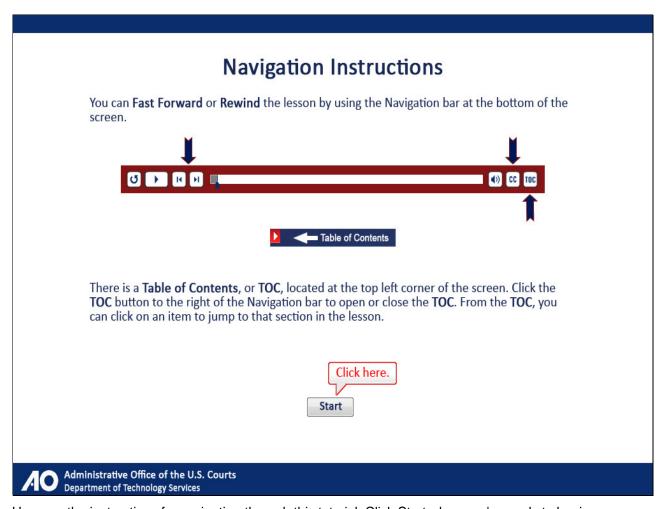


Administrative Office of the U.S. Courts
Department of Technology Services

## **New Maintenance Features in PACER**







Here are the instructions for navigating through this tutorial. Click Start when you're ready to begin.

## Introduction

- · Welcome to the training on the new maintenance features in PACER!
- The maintenance features are one aspect of managing your account in PACER.
- You can perform several functions under the Maintenance tab, such as update personal information or request estimated with a court.







Welcome to the training module on the new maintenance features in PACER! When managing your account, one of several important features is the Maintenance tab. Depending on your account privileges, you can perform several different functions under the Maintenance tab, such as update your personal information or request e-filing privileges with a court. In this training module, you will learn the functions of the Maintenance tab when managing your account in PACER. Click Continue.

## Objective

By the end of this module, you will be able to use the maintenance features in PACER to manage your account.





By the end of this module, you will know how to use the maintenance features in PACER to manage your account.



Administrative Office of the U.S. Courts
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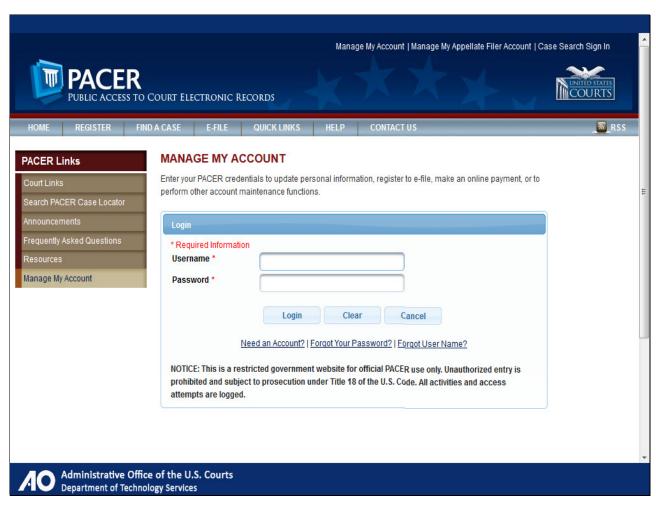
Manage My Account: Maintenance Tab



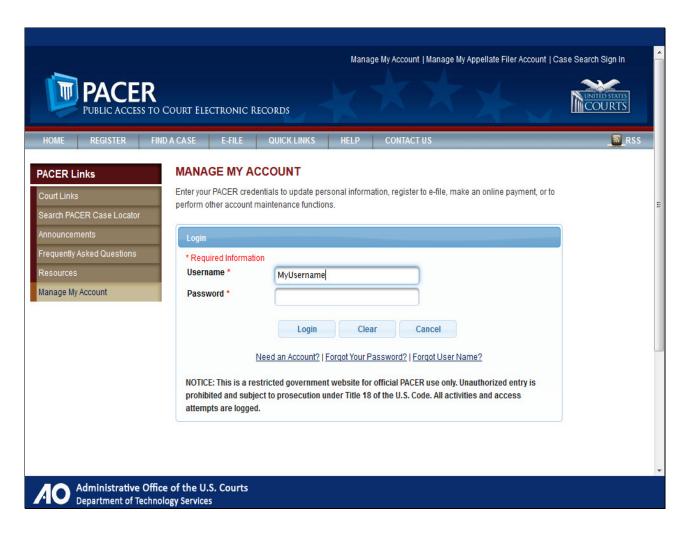


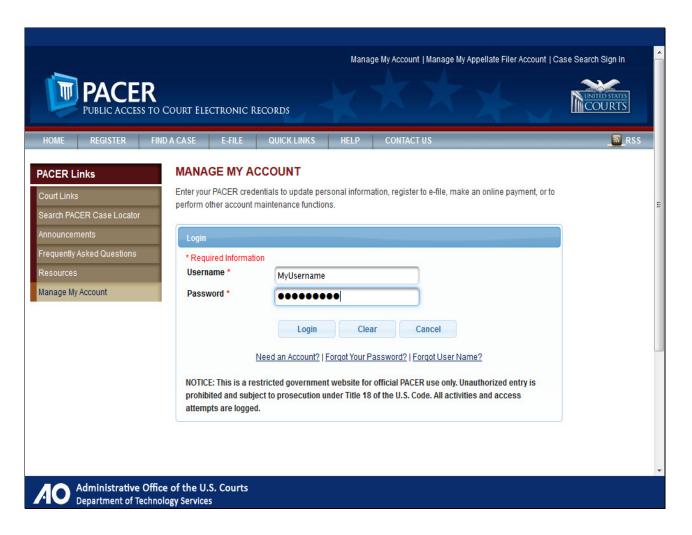
To manage your PACER account, go to www.pacer.gov. On the PACER home page, click Manage My Account.

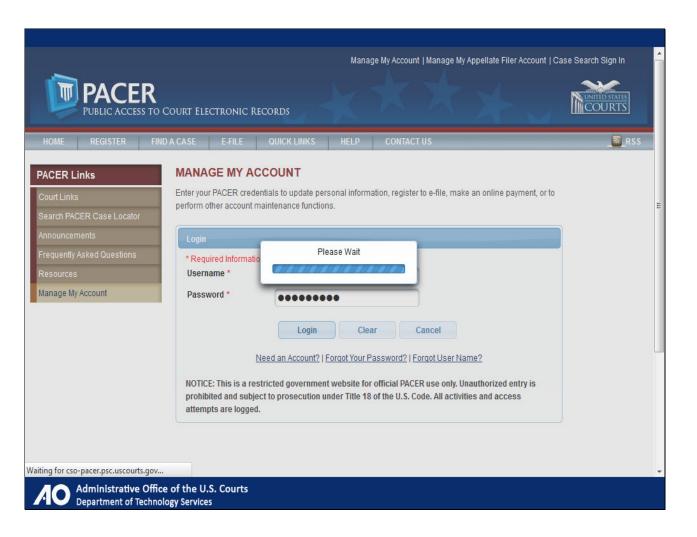
Please note: Appellate court filers will continue to use the Manage My Appellate Filer Account tab to update their filer account information and register for additional appellate courts.

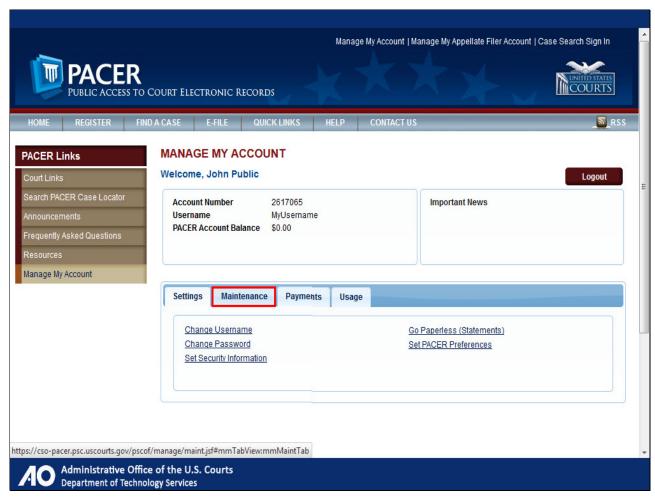


Log in to PACER.

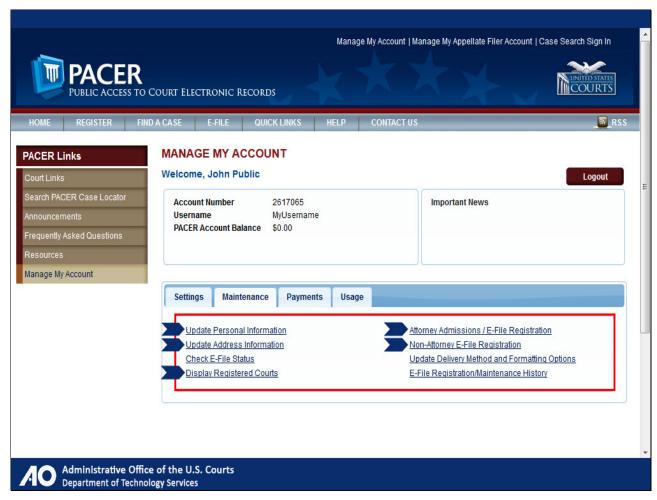








Click the Maintenance tab.



Under the Maintenance tab, you will find new features that were not previously available for all courts. You will be able to update personal and address information, apply for attorney admissions, and request e-filing permissions.

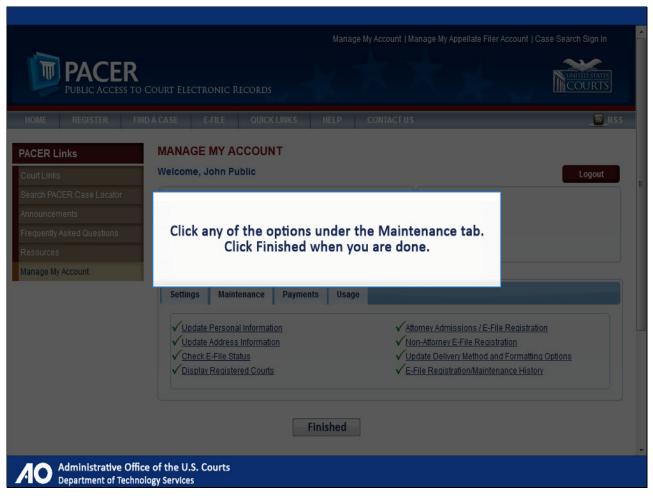
If you are registered in a NextGen court, you will be able to view a list of NextGen courts in which you are registered and update information in those NextGen courts.



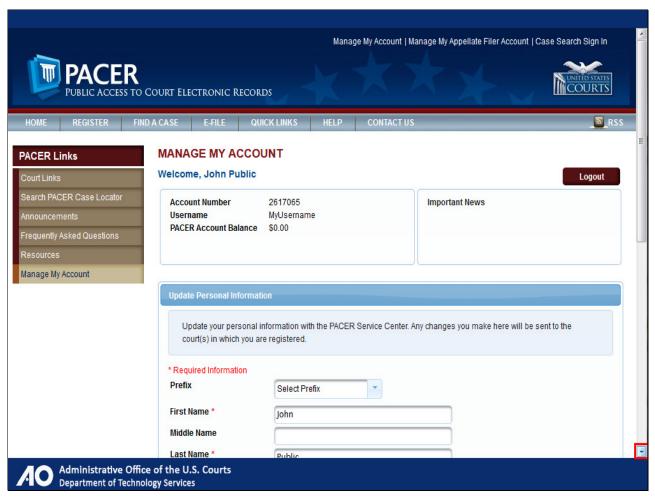
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**Explore the Maintenance Features** 

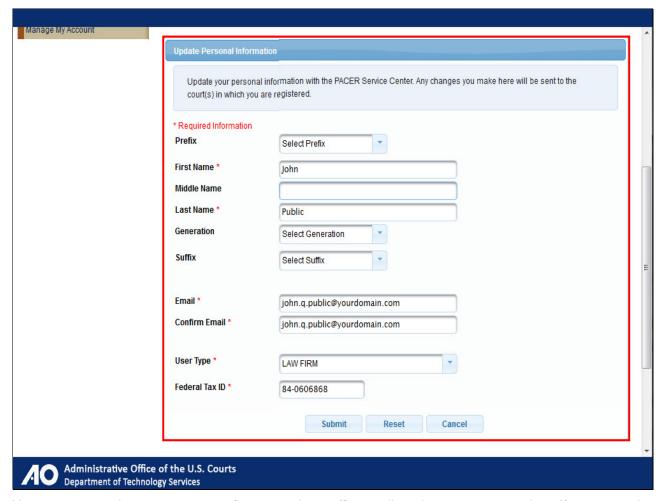




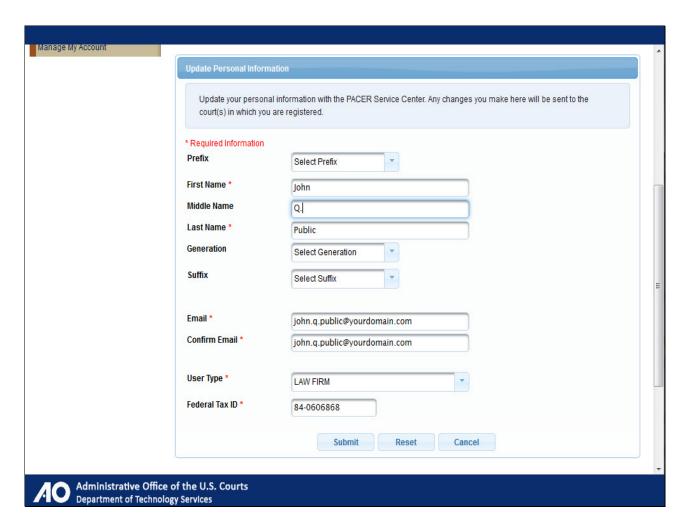
Now that you know a little bit about the maintenance features in PACER, it's time for you to do some exploring on your own. Using your mouse, click any of the options under the Maintenance tab. Click Finished when you are done.

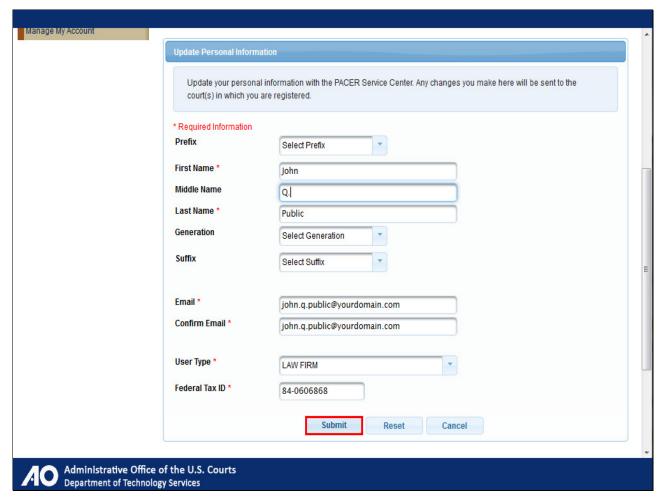


This is the Update Personal Information page. I will scroll down to see the entire form.

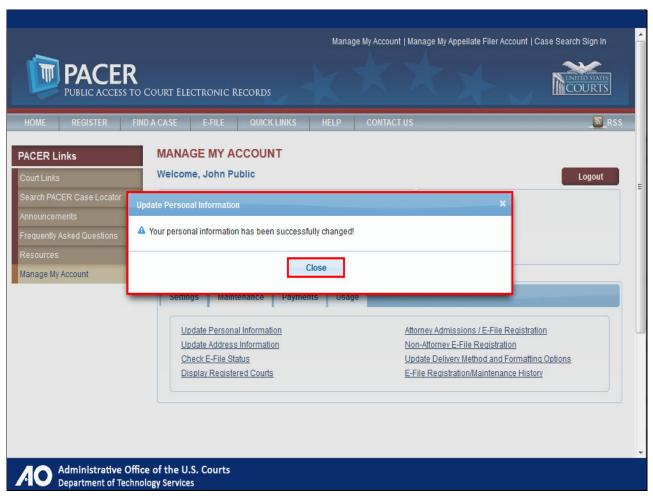


Here, you can update your name, prefix, generation, suffix, email, and user type at any time. If you are registered in a NextGen court, the updated information will be sent to that court. For the purpose of this demonstration, I will add a middle initial.

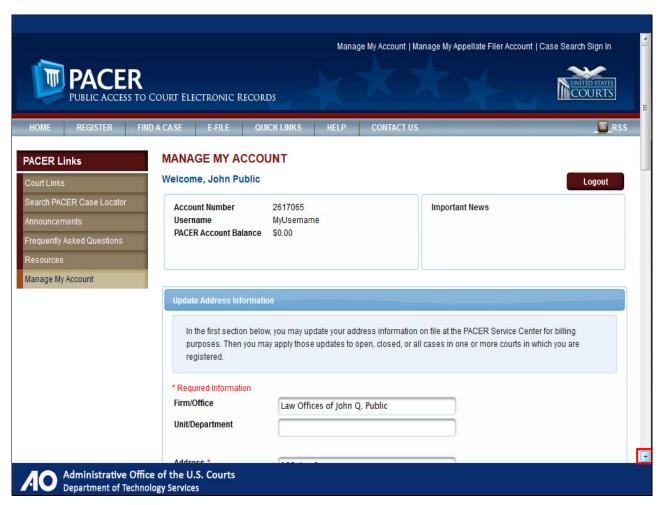




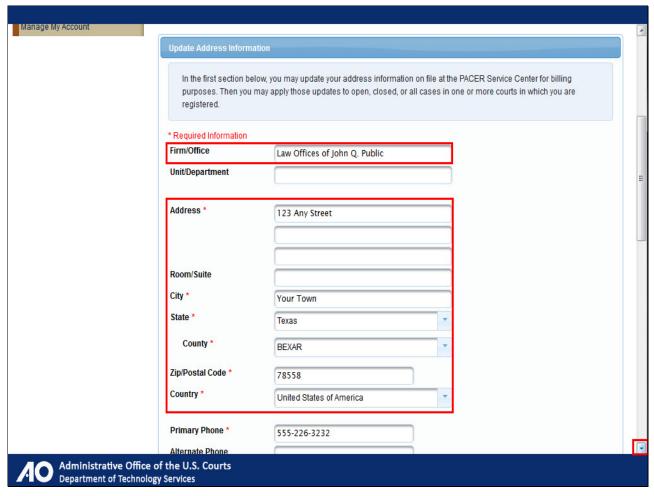
And, submit the change.



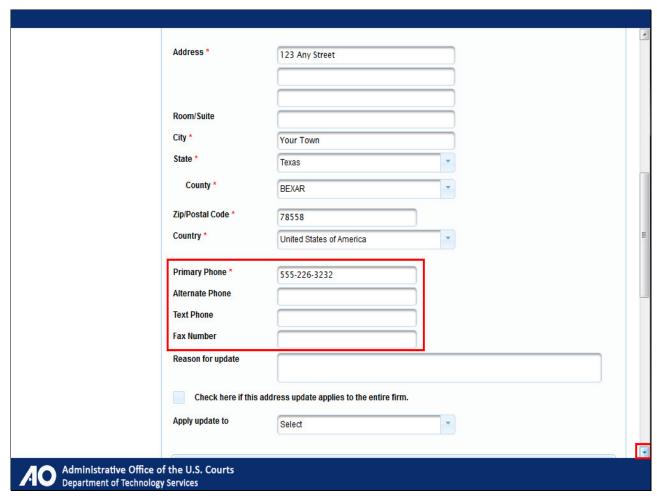
A window appears confirming that your personal information has been changed. I will click Close to return to the maintenance options.



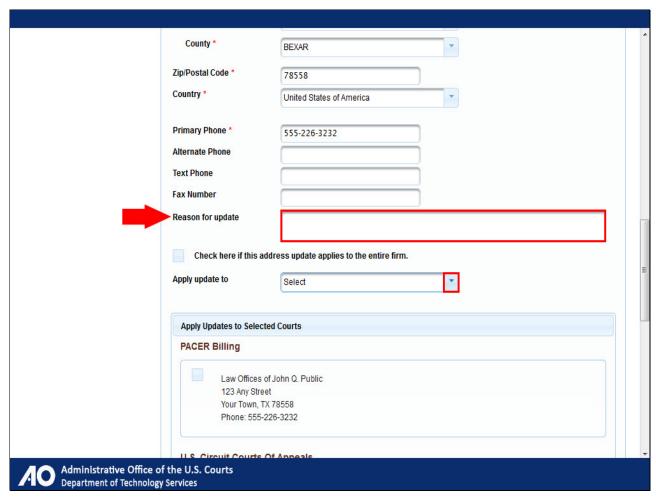
This is the Update Address Information page.



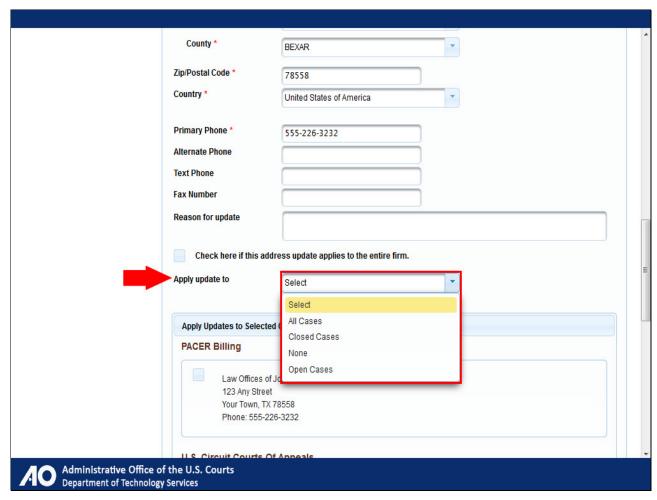
Here, you can update the name of your law firm, if you entered one, and your personal or work address information.



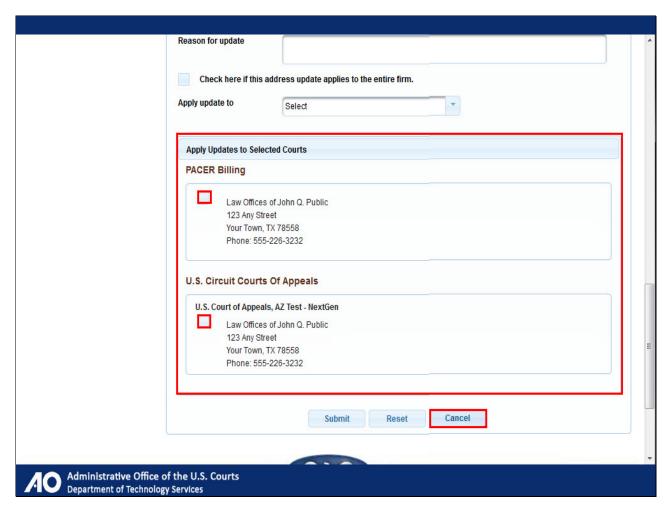
...and phone numbers.



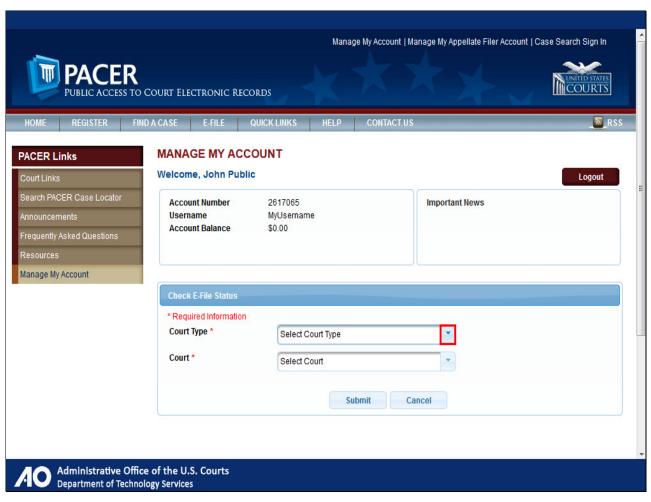
When updating your address for a court, you are required to complete both the Reason for Update field...



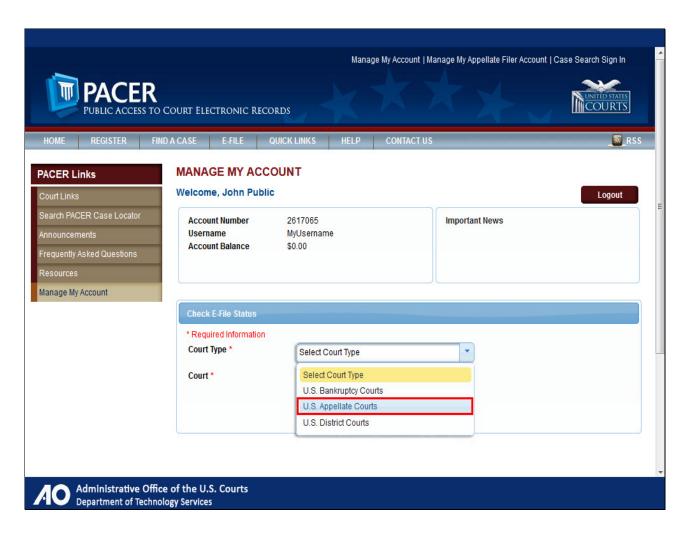
...and the Apply update to dropdown.

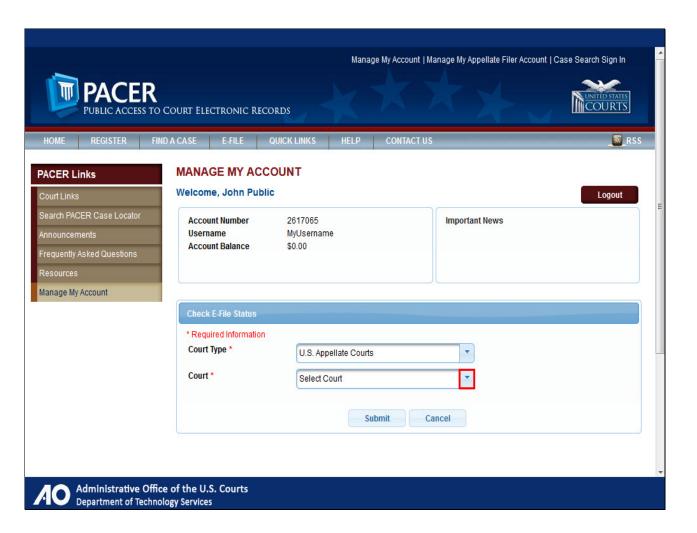


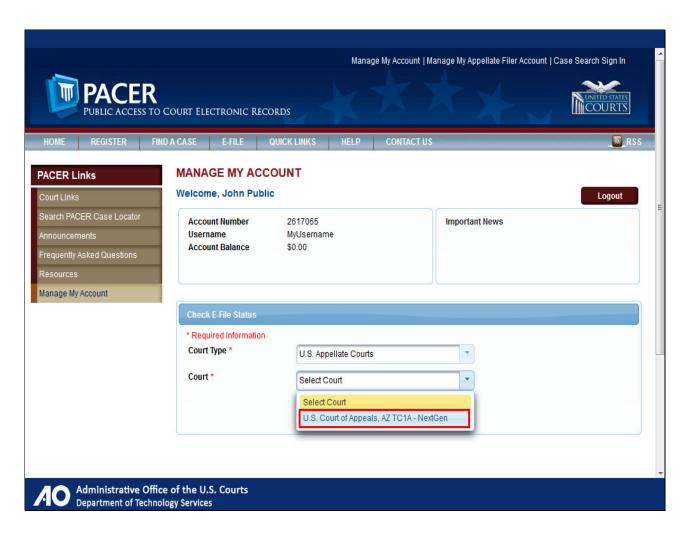
At the bottom of the page, you can select the court or courts to which you want to apply your updates by checking the blue shaded box shown under the name of the court. You can also apply the updates to your PACER billing information by checking the box under PACER Billing. For the purpose of this demonstration, I will click Cancel to return to the maintenance options.

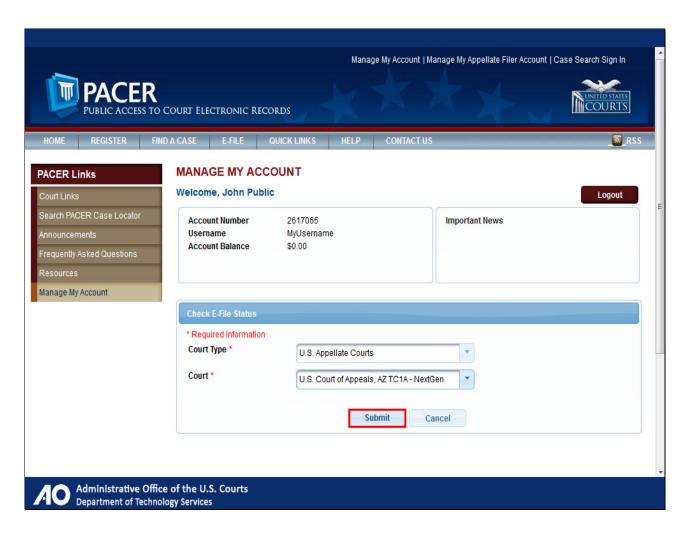


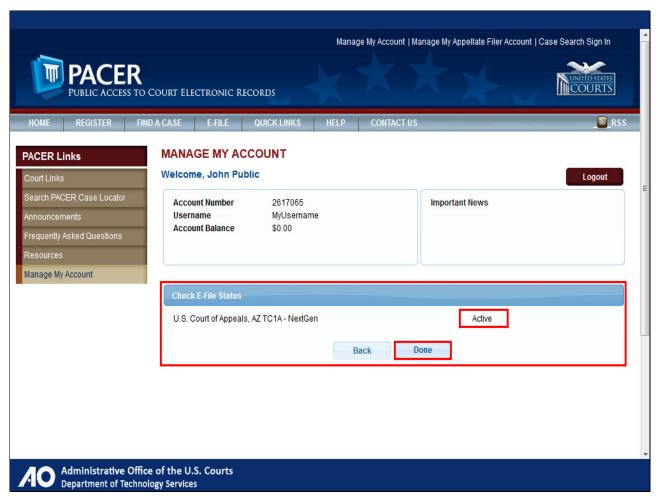
The Check E-File Status page is where you can check your e-file status at courts that have moved to the Next Generation of CM/ECF, or NextGen, for which you have applied for or been granted filing privileges. To check your e-file status, select your court type and court, and then click Submit.





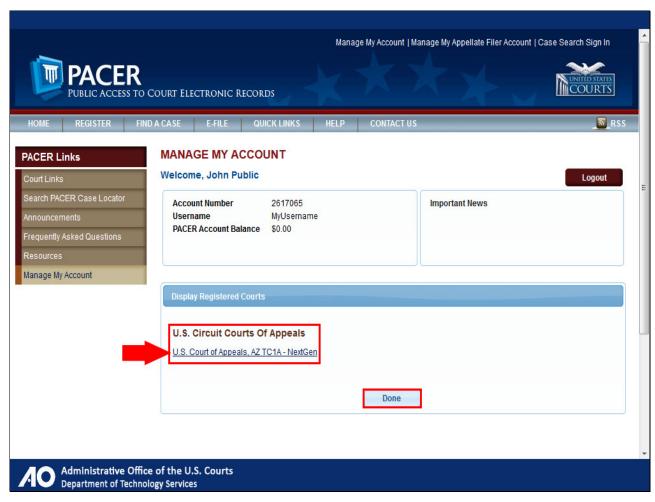






After you submit your selections, you will see the e-file status of the court or courts you selected. In this example, the status is Active. However, you may see Pending, Suspended, Rejected, or Not Active, depending on the status.

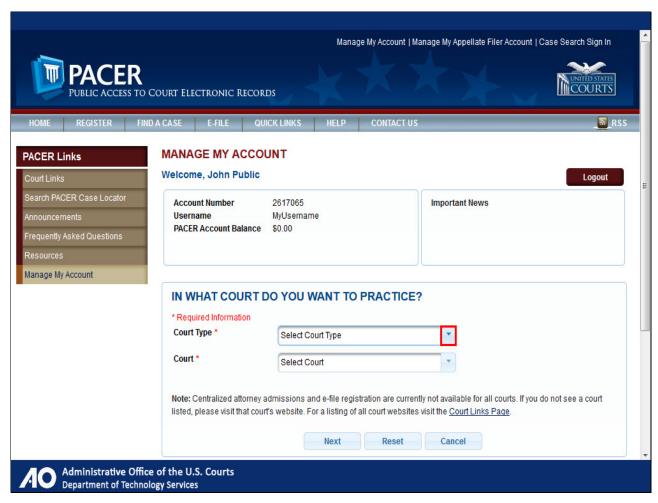
If you have any questions about your status, you should contact the court. I will click Done to return to the maintenance options.



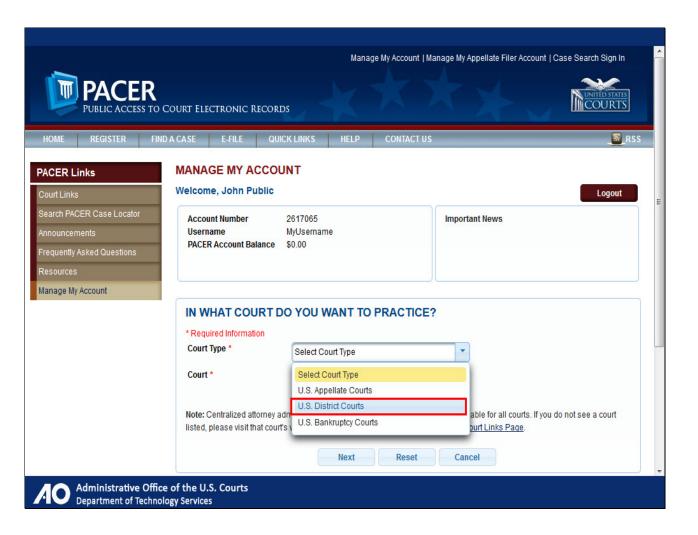
The Display Registered Courts page shows a list of NextGen courts for which you have been granted filing privileges. In this example, this user is registered with a sample U.S. Circuit Court of Appeals. From here, you can go directly to the court's NextGen CM/ECF by clicking the link.

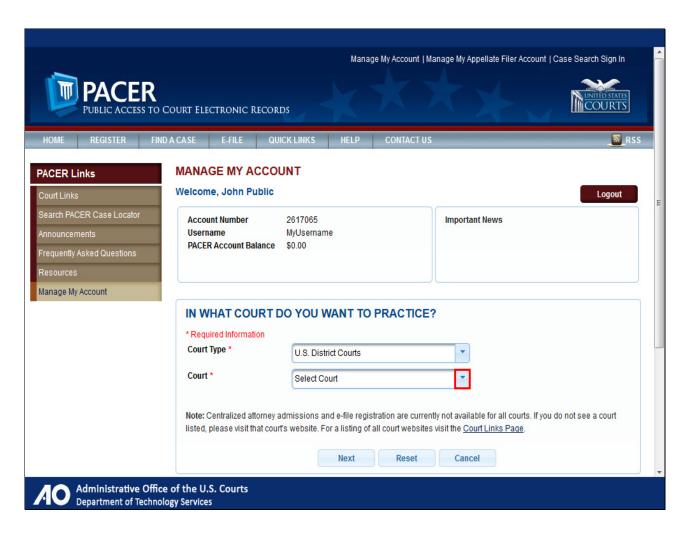
First, you will be presented with the court's CM/ECF landing page. Then, you will be presented with the PACER login page in order to log into PACER and the NextGen CM/ECF system. Once you have successfully logged in, you will be presented with the CM/ECF menus.

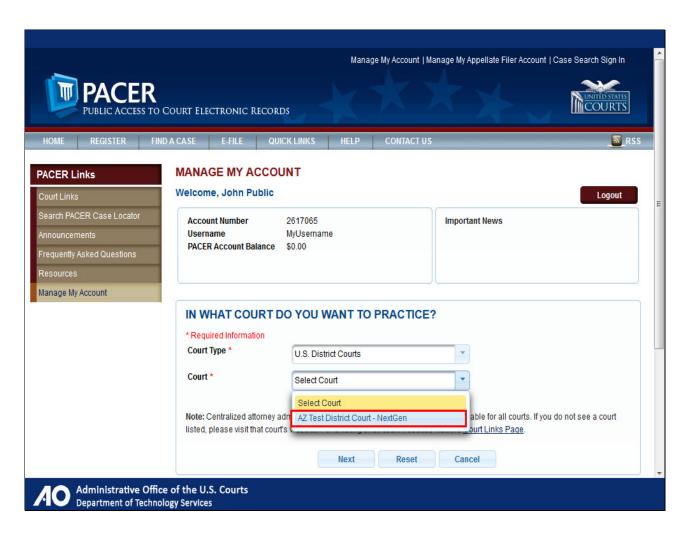
For the purpose of this demonstration, I will click Done to return to the maintenance options.

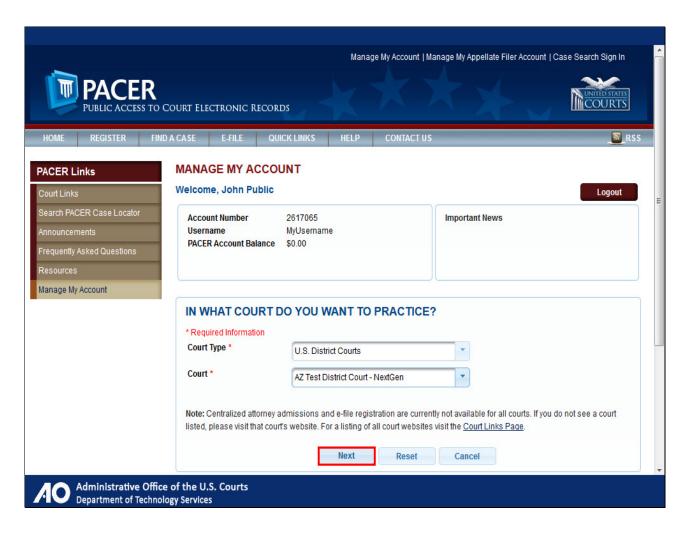


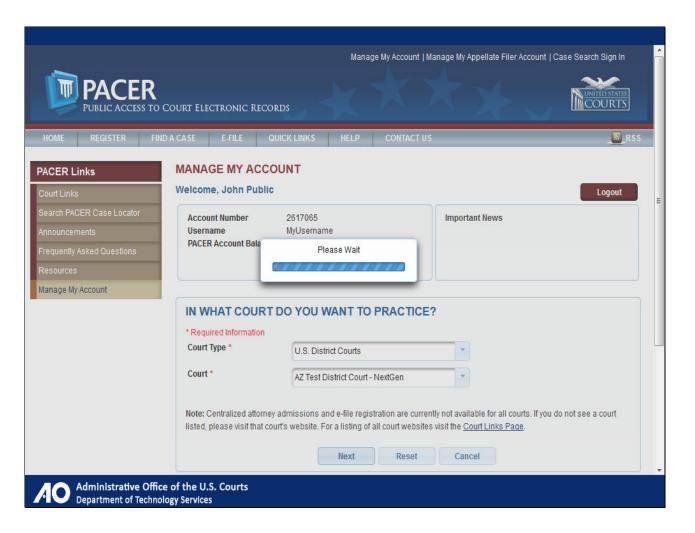
The Attorney Admissions/E-File Registration page is where you apply for attorney admissions or register to e-file at a participating court. This feature is for attorneys only. First, you must select your court type and court in which you want to practice, and then click Next.

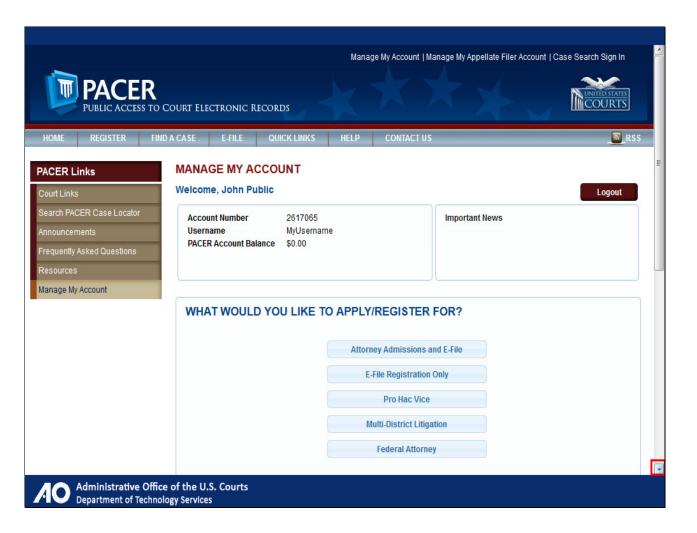


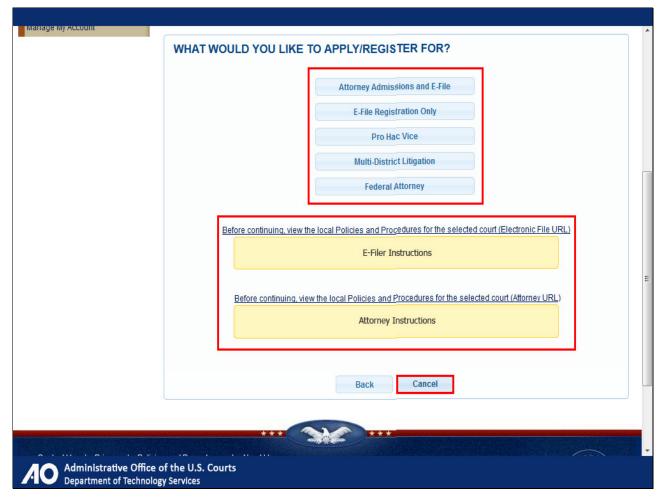






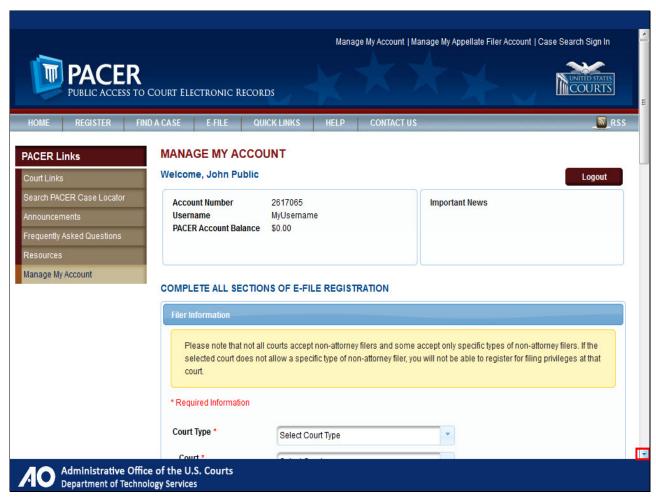




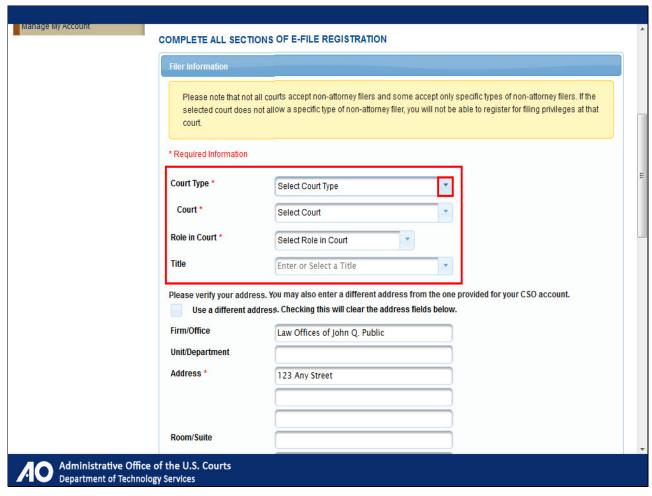


Notice that there are several options for which attorneys can apply or register. The options presented will vary from court to court. Also note that before you apply or register, it is recommended that you view the local policies and procedures for the court you selected.

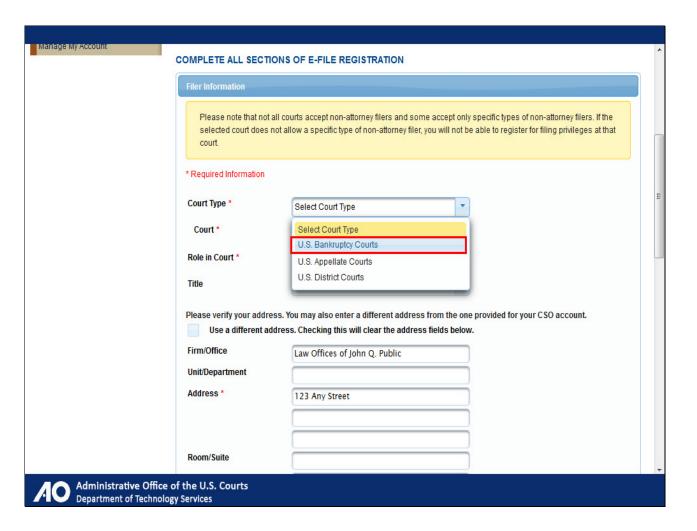
More about attorney admissions and e-filing is available on the electronic learning module titled Existing Attorneys. For the purpose of this demonstration, I will click Cancel to return to the maintenance options.

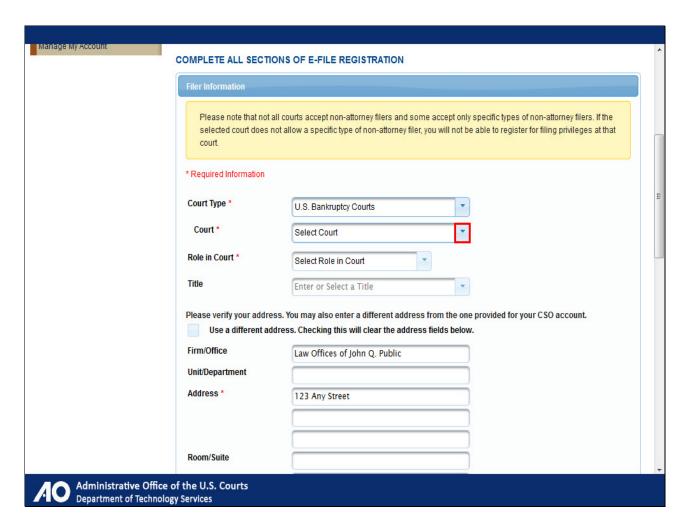


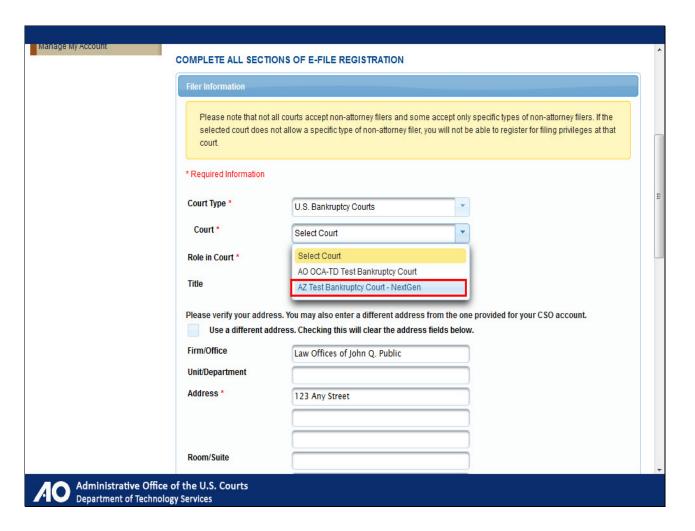
The Non-Attorney E-File Registration page is where a non-attorney, such as a pro se filer, court reporter, interested party, or a filing agent can register for e-file privileges at a participating court.

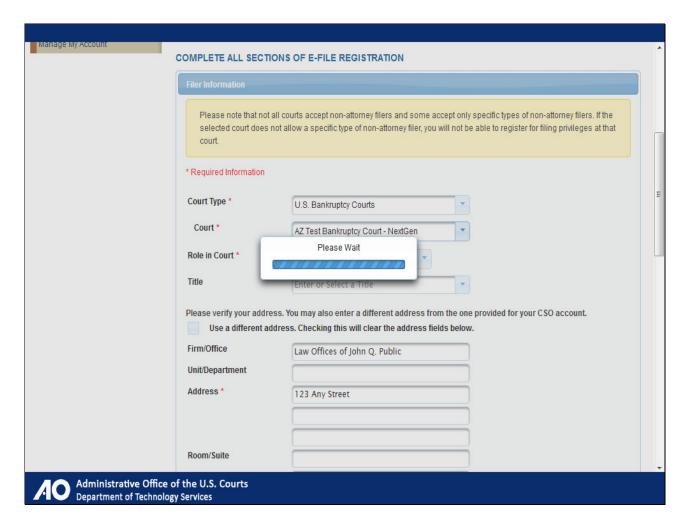


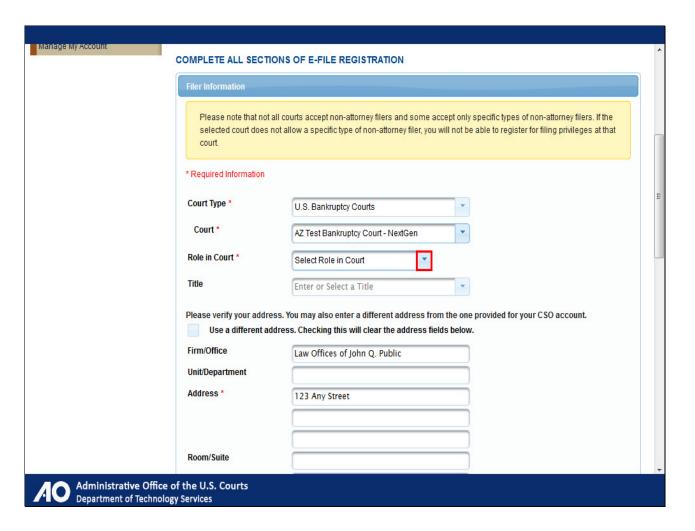
First, select the options that best apply to you from the Court Type, Court, and Role in the Court drop-down lists. Note that the selections for role may differ from court to court.

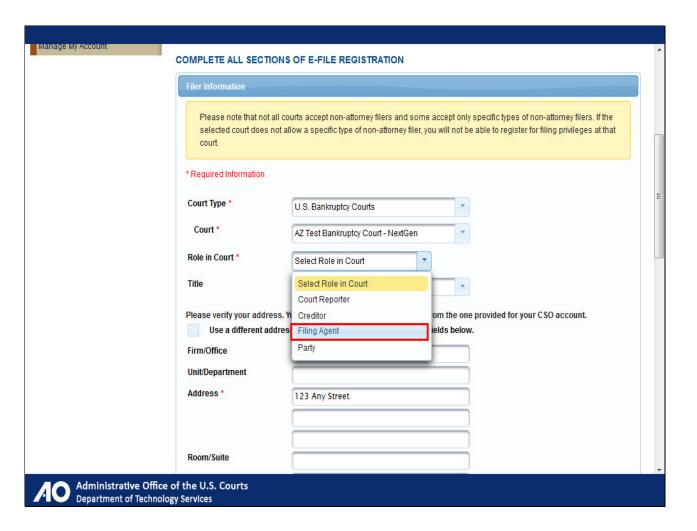


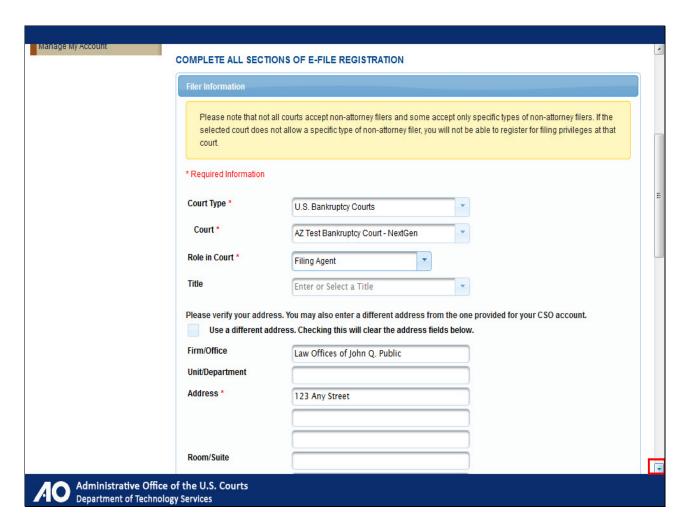


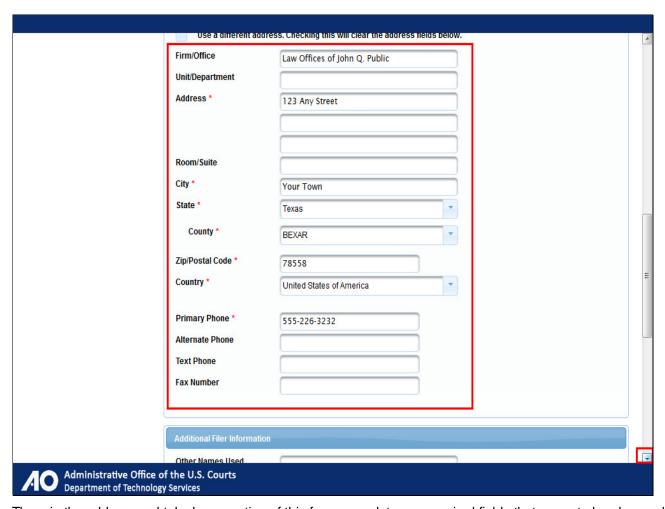




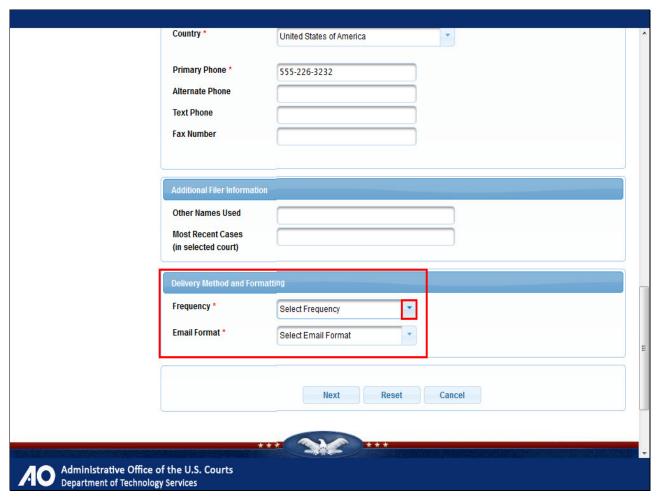




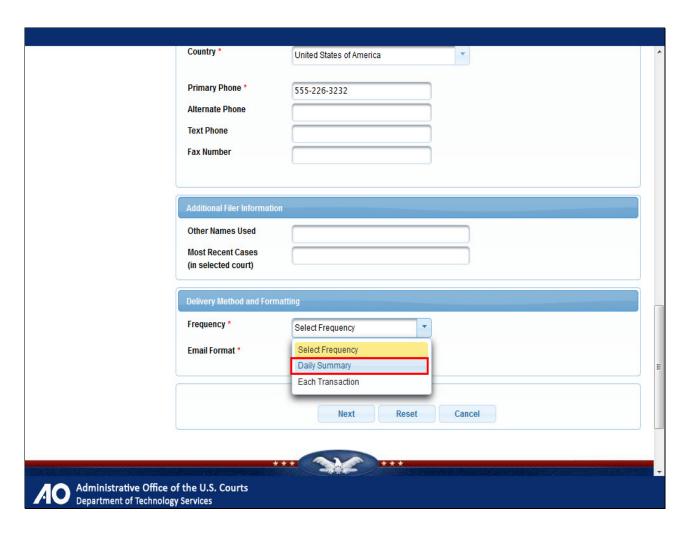


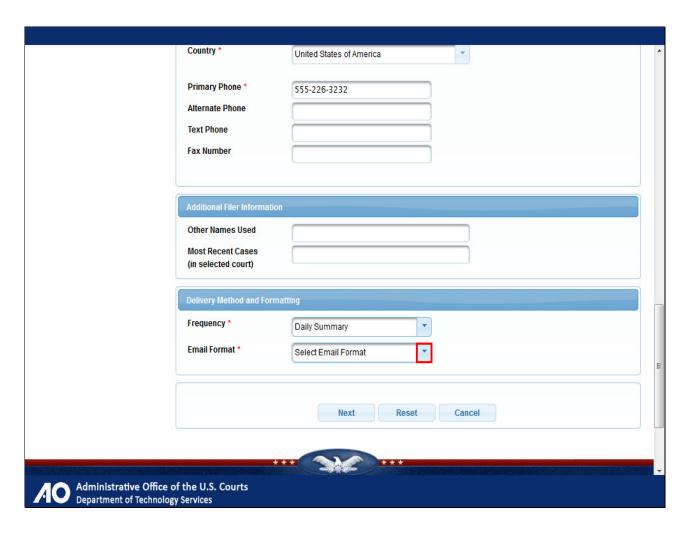


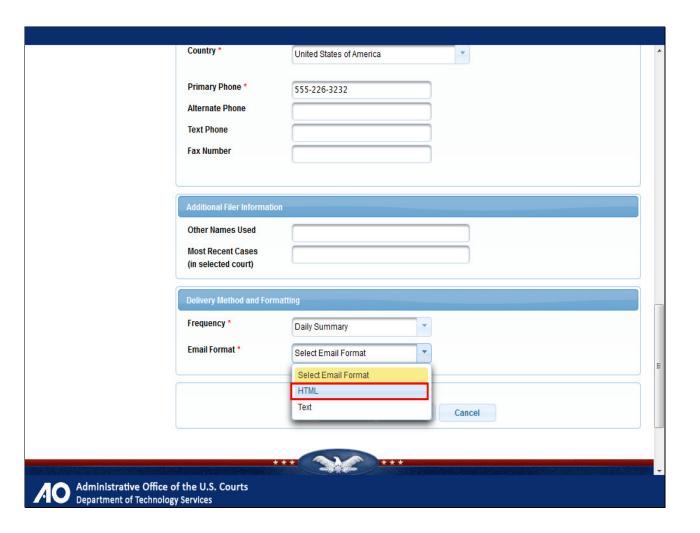
Then, in the address and telephone portion of this form, complete any required fields that are not already populated.

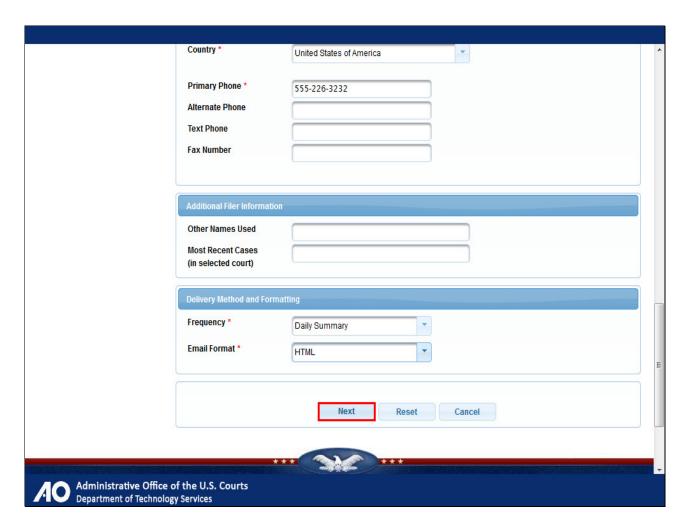


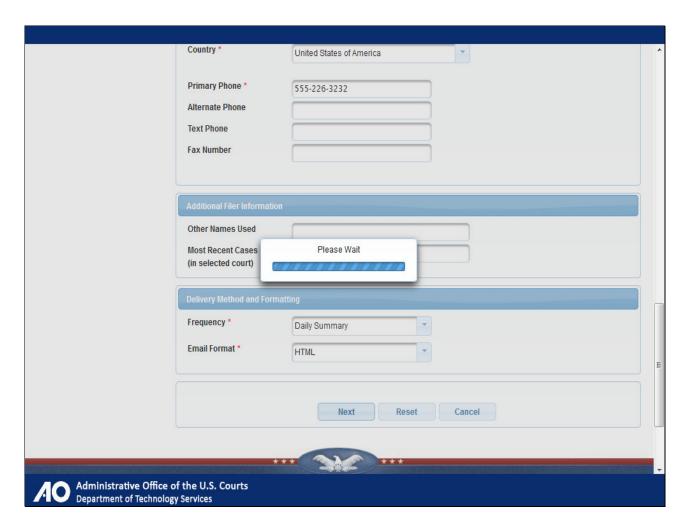
Finally, select your preferred frequency of delivery and formatting methods for the Notice of Electronic Filing (for District and Bankruptcy courts) or the Notice of Docket Activity (for Appellate courts), and then click Next.

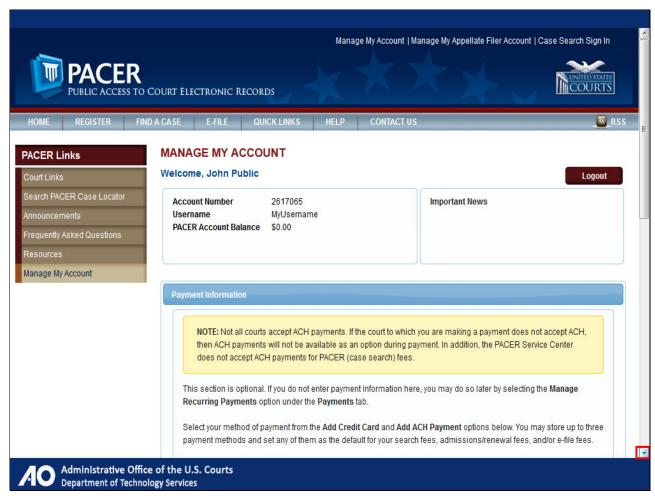




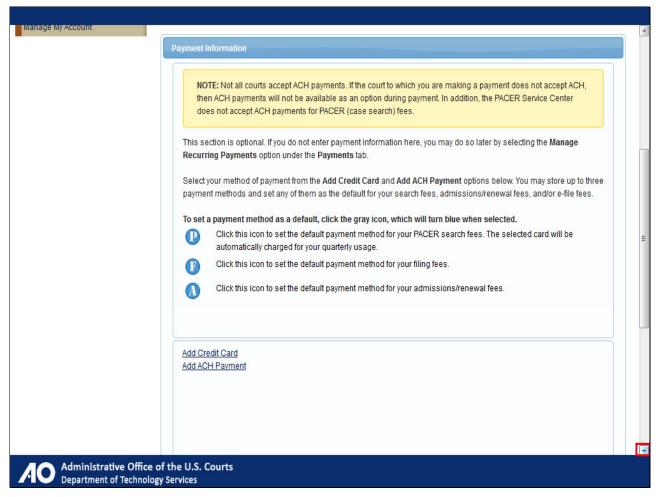




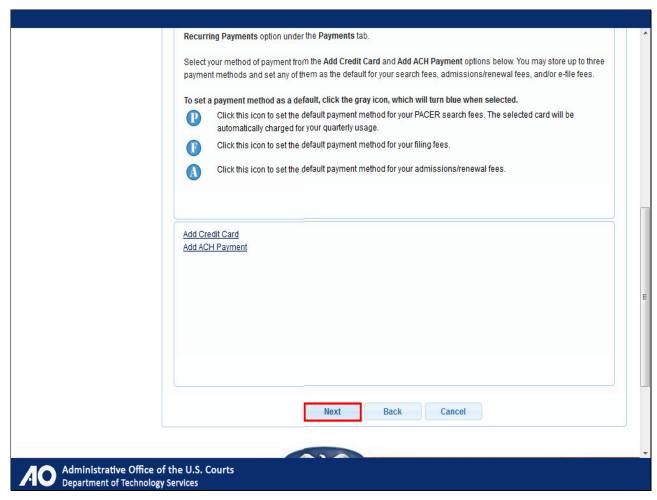




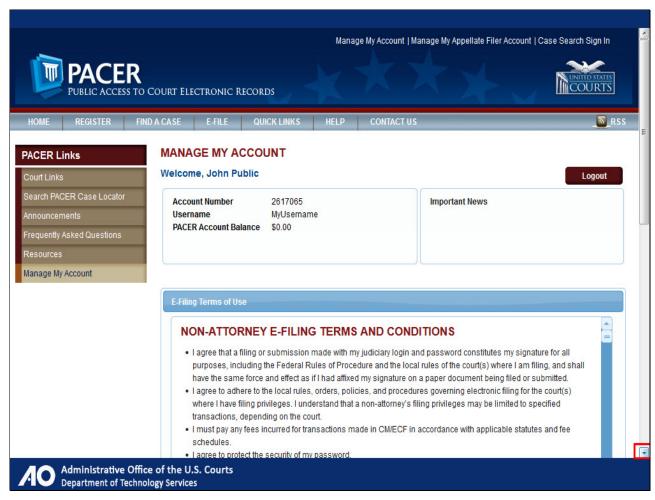
This is the Payment Information screen. I will scroll down to see the entire section.



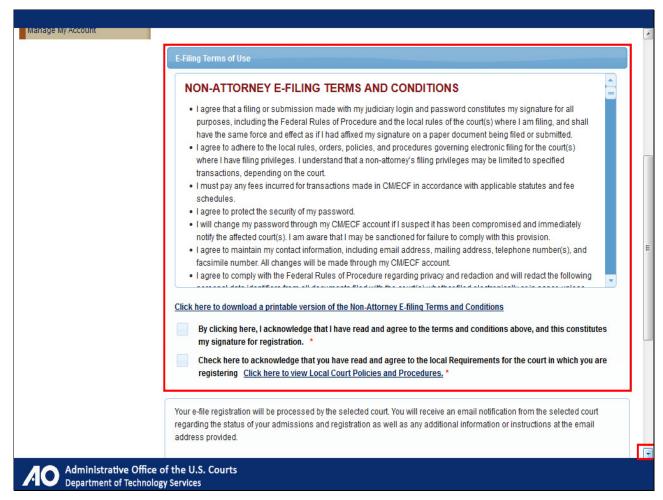
Here, you will be prompted to enter payment information. If you choose to store payment information here, the screen will be automatically populated with this information when you are prompted to pay a filing fee.



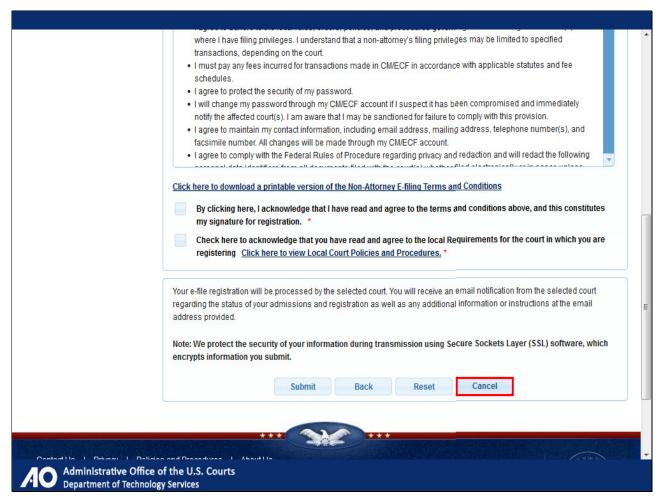
This section is optional, so I will click Next to move on.



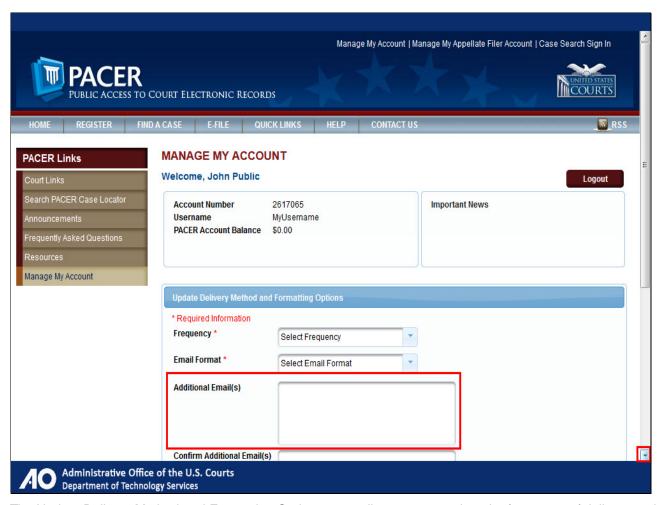
This is the last section of the non-attorney registration. Scroll down.



Here, you are required to read and acknowledge the non-attorney e-filing terms and conditions.

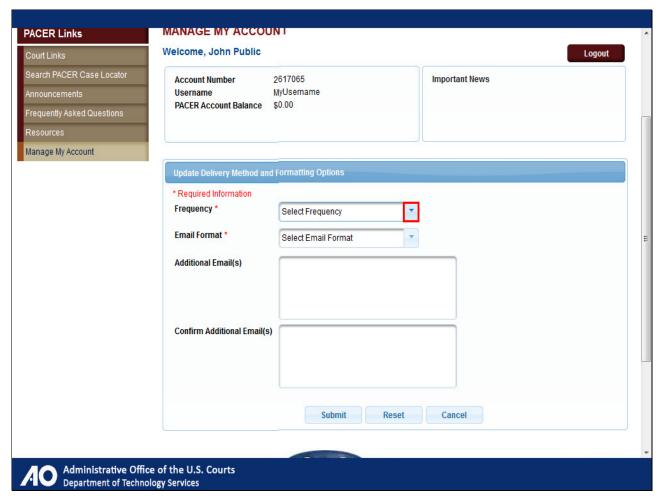


For the purpose of this demonstration, I will click Cancel to return to the maintenance options.

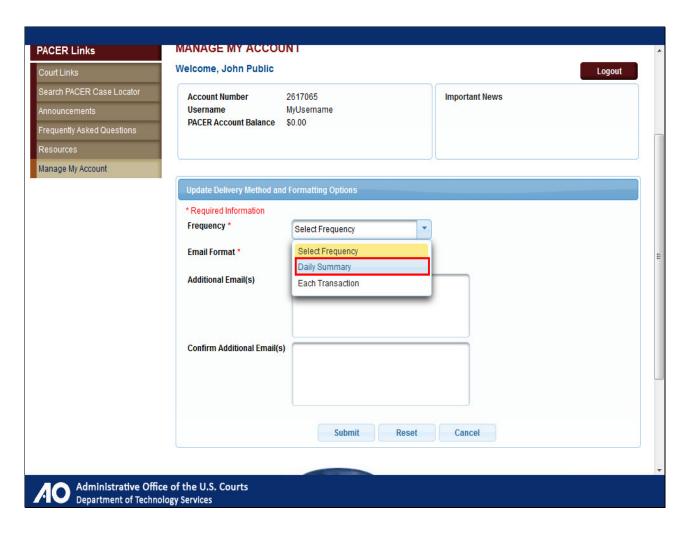


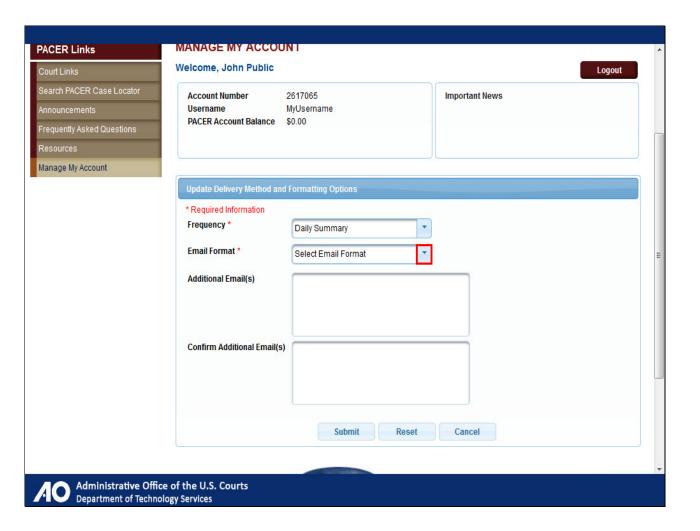
The Update Delivery Method and Formatting Options page allows you to update the frequency of delivery and available formatting options at NextGen courts for which you have been granted filing privileges. While this feature is also present on the e-filing registration pages, you can visit this page if you only want to update your delivery and formatting options. Note that additional emails are only accepted by Appellate courts. Bankruptcy and District courts may allow additional email addresses to be added through their NextGen system.

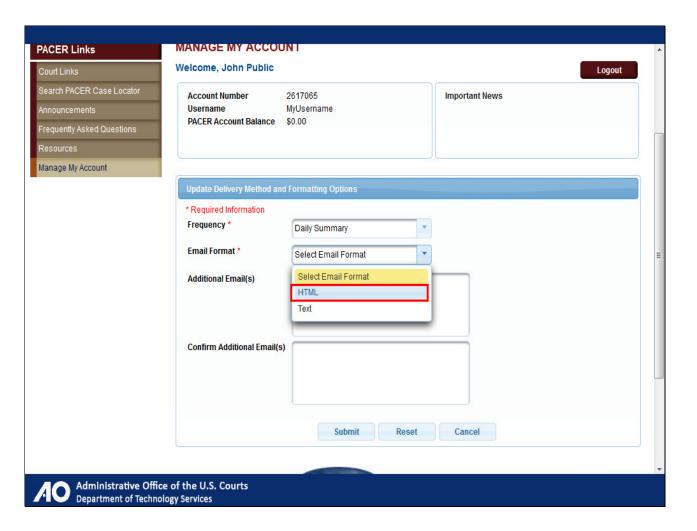
Please contact the court for more details. I will scroll down to see the entire form.

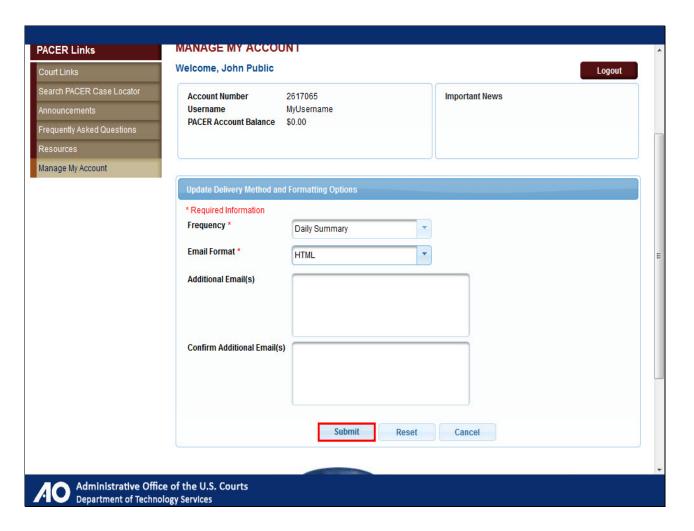


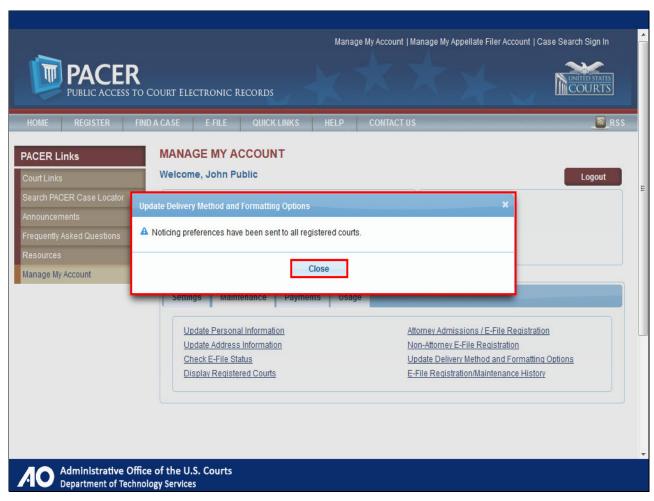
Select your frequency and email format from the drop-down options, and then click Submit.



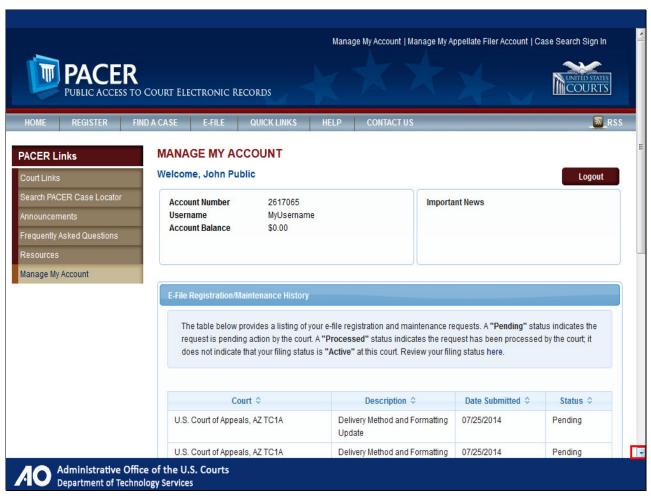




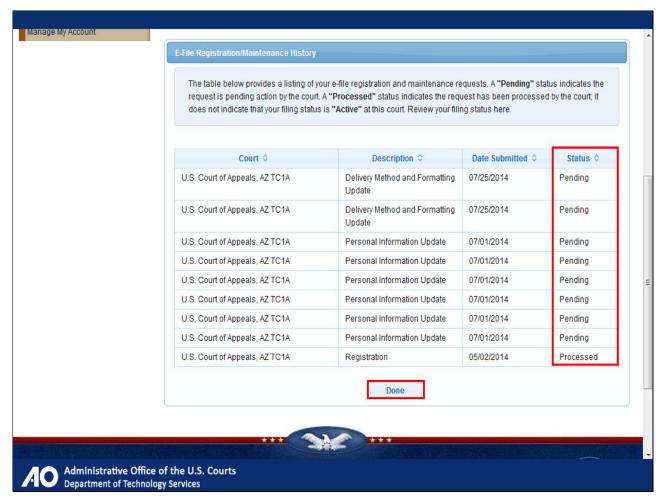




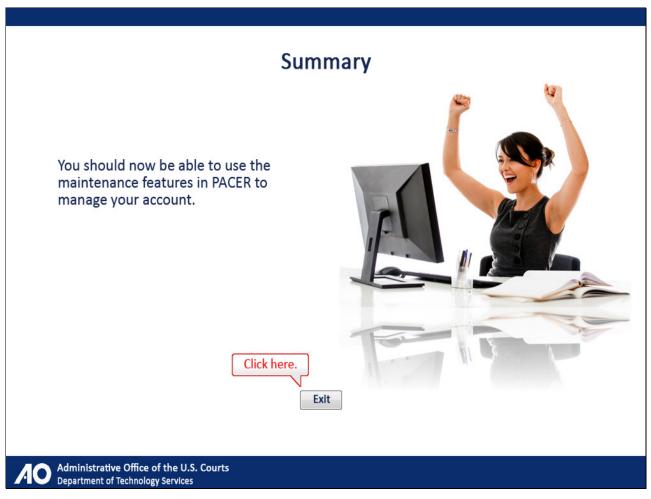
A window appears to notify you that your noticing preferences have been sent to all courts in which you are registered. I will click Close to return to the maintenance options.



The E-File Registration/Maintenance History page allows you to view a list of all admissions and e-file registration and maintenance requests. I will scroll down to see the entire table.



The table shows your e-file registration and maintenance requests, which will either have a Pending or Processed status. I will click Done to return to the maintenance options.



You should now be able to use the maintenance features in PACER to manage your account. Click Exit to complete this module.

## **Module Information**

**New Maintenance Features in PACER** 

**Production Information:** 

Produced by AO-DTS-SDSO-TD

Contact Information: AOTXml\_ELM@aotx.uscourts.gov

October 2014

**Electronic Learning Module 1.0** 

Click Return.

Return

